

# Chapter 5

## Where to go for Further Assistance and Advice

**In this chapter you will find:**

*A list of key contacts.*




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*A bibliography of key resources providing information and  
guidance on disease management.*

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## 5.1 Key contacts





-  **Email or post address**
-  **Phone number**
-  **Website**

### Centers for Disease Control and Prevention (CDC)

The CDC, based in Atlanta in the US, is responsible for protecting people from public health threats. Within this US federal agency the **National Center for Emerging and zoonotic infectious diseases** (NCEZID) utilises and provides research, health monitoring, training prevention and preparedness strategies to prevent and control infectious zoonotic diseases.

-  **CDC Headquarters**  
1600 Clifton Rd  
Atlanta, GA.  
30333  
USA
-  [cdcinfo@cdc.gov](mailto:cdcinfo@cdc.gov)
-  +1 800 232 4636
- TTY (Text telephone): +1 888 232 6348
-  Public response hotline  
+1 888 2462675 (English), +1 888 246 2857 (Español), or +1 866 874-2646 (TTY).
-  <http://www.bt.cdc.gov/>

Within the NCEZID, the **Division of Vector-Borne Diseases** (DVBD) strives to protect the US from bacterial and viral zoonoses transmitted by **mosquitoes**, **ticks** and **fleas** and can be contacted at the address below:

-  **Division of Vector-Borne Diseases**  
Centers for Disease Control and Prevention  
3150 Rampart Road  
Ft. Collins, CO 80521  
USA
-  **Division of Emerging Infections and Surveillance Services (DEISS)**  
contact: Helen Perry [HPerry@cdc.gov](mailto:HPerry@cdc.gov)
-  **Office of Global Health Division of International Health**  
contact: Jim Vaughan [JVaughan@cdc.gov](mailto:JVaughan@cdc.gov)
-  **CDC National Center for Environmental Health and Agency for Toxic Substances and Disease Registry: +1 770-488-7100**

## **Food & Agriculture Organization of the United Nations (FAO's) Animal Production and Health Division (AGA)**

The FAO, an intergovernmental organization, has 191 Member Nations and is present in over 130 countries. Operating from the FAO's headquarters in Rome, Italy, the Animal Production and Health Division (AGA) encompasses the Animal Health Service (AGAH). This department is a source of technical expertise on the control of transboundary disease emergencies, working to provide early disease detection, based on disease intelligence and surveillance carried out in conjunction with the World Organisation for Animal Health (OIE) (FAO, 2012).



### **FAO Headquarters**

Viale delle Terme di Caracalla  
00153 Rome, Italy



+39 06 57051

Fax: +39 06 570 53152



[FAO-HQ@fao.org](mailto:FAO-HQ@fao.org)



<http://www.fao.org/>



### **Animal Production & Health Division Contacts:**

[www.fao.org/ag/againfo/home/en/who.htm](http://www.fao.org/ag/againfo/home/en/who.htm)



### **Emergency Prevention System for Transboundary Animal and Plant Pests and Diseases (EMPRES)**

#### **Jan Slingenbergh**

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Viale delle Terme di Caracalla

Rome 00153, Italy



+39 06 570 54102



[Jan.Slingenbergh@fao.org](mailto:Jan.Slingenbergh@fao.org)

## **World Organisation for Animal Health (OIE)**

The OIE is the intergovernmental organisation responsible for improving animal health worldwide. It is recognised as a reference organisation by the World Trade Organization (WTO) and in 2011 had a total of 178 Member Countries. The OIE maintains permanent relations with 45 other international and regional organisations and has regional and sub-regional offices on every continent (OIE, 2012).



### **OIE Headquarters**

12 Rue de Prony

75017 Paris, France



[oie@oie.int](mailto:oie@oie.int)



+33 (0) 1 44 15 18 88



<http://www.oie.int>

## USGS National Wildlife Health Center (NWHC) – for US Enquiries

The National Wildlife Health Center (NWHC) is a science center of the Biological Resources Discipline of the United States Geological Survey. The NWHC was established in 1975 as a biomedical laboratory dedicated to assessing the impact of disease on wildlife and identifying the role of various pathogens in contributing to wildlife losses. The NWHC aims to provide national leadership to safeguard wildlife and ecosystem health through dynamic partnerships and exceptional science (USGS, 2012).

✉ **USGS Headquarters**

6006 Schroeder Road

Madison

WI 53711-6223

USA

✉ [AskNWHC@usgs.gov](mailto:AskNWHC@usgs.gov)

☎ US enquiries: +1 608 270 2400

🌐 <http://www.usgs.gov/>

## World Health Organization (WHO)

The WHO, based in Geneva, Switzerland, is the directing and coordinating authority for health within the United Nations system. It is responsible for providing leadership on global health matters, shaping the health research agenda, setting norms and standards, articulating evidence-based policy options, providing technical support to countries and monitoring and assessing health trends (WHO, 2012).

✉ **World Health Organization**

Avenue Appia 20

1211 Geneva 27

Switzerland

☎ + 41 (0) 22 791 21 11











Fax: +41 (0) 22 791 31 11

🌐 [www.who.int/](http://www.who.int/)

✉ **WHO Communicable Diseases Surveillance and Response (CSR)**

[zoonotic\\_alert@who.int](mailto:zoonotic_alert@who.int) [fmeslin@who.int](mailto:fmeslin@who.int) and [outbreak@who.int](mailto:outbreak@who.int)

## 5.2 Bibliography of key resources

-  **FAO Corporate Document Repository; Diseases & Pests of Animals and Plants.**  
<http://www.fao.org/documents/en/docrep.jsp> [Accessed March 2012].
-  **OIE Listed Diseases (2012).**  
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-  **OIE Manual of Diagnostic Tests and Vaccines for Terrestrial Animals 2011.** (Sixth edition, Volume 1, 2008).  
<http://www.oie.int/manual-of-diagnostic-tests-and-vaccines-for-terrestrial-animals/>  
[Accessed March 2012].
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<http://www.oie.int/animal-health-in-the-world/technical-disease-cards/>  
[Accessed March 2012].
-  **OIE (2010). Training Manual on Wildlife Diseases and Surveillance.** Workshop for OIE National Focal Points for Wildlife, Paris.  
[http://www.oie.int/fileadmin/Home/eng/International\\_Standard\\_Setting/docs/pdf/WGWildlife/A\\_Training\\_Manual\\_Wildlife.pdf](http://www.oie.int/fileadmin/Home/eng/International_Standard_Setting/docs/pdf/WGWildlife/A_Training_Manual_Wildlife.pdf)  
[Accessed March 2012].
-  **OIE World Animal Health Information Database (WAHID) Interface.**  
<http://web.oie.int/wahis/public.php?page=home> [Accessed March 2012].
-  **The Merck Veterinary Manual.**  
<http://www.merckvetmanual.com/mvm/index.jsp>  
[Accessed March 2012].
-  **U.S Geological Survey (USGS) Field Manual of Wildlife Disease – General Field Procedures and Diseases of Birds:** [http://www.nwhc.usgs.gov/publications/field\\_manual/](http://www.nwhc.usgs.gov/publications/field_manual/)  
[Accessed March 2012].
-  **Wetlands International (2010). Wetlands & Water, Sanitation and Hygiene (WASH) - understanding the linkages.** Wetlands International, Ede, The Netherlands.  
<http://www.wetlands.org/WatchRead/Currentpublications/tabid/56/mod/1570/articleType/ArticleView/articleId/2467/Default.aspx>  
[Accessed March 2012].
-  **WHO Global Alert and Response (GAR).** <http://www.who.int/csr/disease/en/>  
[Accessed March 2012].